

# Shaunavon Swimming Pool Policy

## Lessons and Programs

### 100% Full Credit Refund

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- Cancellations must be done at least 2 weeks prior to the start of the program
- Special Circumstances\* occur Prior to the program start date

### Partial Credit Refund

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- Cancellations that are made with less than 2 weeks prior to the start of the program will only be entitled to receive 50% refund of the total cost
- If the participant has begun the program and a Special Circumstance\* occurs they would be entitled to the cost of the lessons missed

### No Refund or Credit

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- No credit or refund for cancellations made after the start date of the program, unless special circumstances\* occur.

## Passes

### No Refund or Transfers

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- Once the registration form has been signed for any of the passes there will be no changes of passes or cancellation of passes at any time during the season, unless special circumstances\* occur

### **SPECIAL CIRCUMSTANCES\***

- Medical Condition
- Family Relocation
- Death of an immediate family member